

BKMS[®] Incident Reporting

THE WEB-BASED INCIDENT REPORTING SYSTEM
FROM THE EUROPEAN MARKET LEADER



BUSINESS KEEPER 

FIRST IN COMPLIANCE SOLUTIONS

How does BKMS® Incident Reporting work?

BKMS® Incident Reporting is a web-based application. As an application service provider (ASP), we host in a closed system, a high security data centre in Europe. So we provide a highly secure infrastructure, not a cloud solution.

A secured postbox within BKMS® Incident Reporting that is only accessible to the whistleblower enables them to communicate with the compliance officer – and to remain anonymous if they choose. Integrated translation functionalities enable incoming reports to be processed efficiently, with no language barriers.

BKMS® INCIDENT REPORTING



“Around 90 percent of all whistleblowers first try to address complaints internally before they contact authorities, the media or the public – provided they find suitable channels and an open culture within the company.”

– FISCHER, EVA (2019):
EU-KOMMISSION UND EUROPAPARLAMENT
STREITEN ÜBER SCHUTZ VON HINWEISGEBERN
(EUROPEAN COMMISSION AND EUROPEAN PARLIAMENT
AT ODDS OVER WHISTLEBLOWER PROTECTION)

Use the best solution to protect your company / organisation and your whistleblowers

When you use BKMS® Incident Reporting, you're using an incident reporting system that meets the very highest standards. Find out why so many companies and state authorities choose Business Keeper products to protect their employees and external whistleblowers and maintain their trust.



DATA PROTECTION

The BKMS® Incident Reporting satisfies the highest data protection requirements with options for flexible adaptation to the conditions in the country of use.



SECURE REPORT DATA

In contrast to all other providers, there is no way for us or third parties to access the report data in customers systems, as regular audits and certifications by independent bodies confirm.



DATA SECURITY

We offer the highest possible IT security with state-of-the-art encryption algorithms, high security data centres, manual penetration analysis, double ISO 27001 certification.



DOCUMENTATION

Our system enables the assessment, evaluation and documentation of the work steps.



REPORT SUBMISSION 24/7

The BKMS® Incident Reporting supports report submission anytime, anywhere and in over 70 languages, if needed.



INDIVIDUAL CUSTOMER SUPPORT

Our team of experts is always ready to assist you, even well beyond the implementation phase.

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Your data is safe with us
Seals and certificates



FAQ

1. WHAT IS A DIGITAL INCIDENT REPORTING SYSTEM?

A digital incident reporting system is a platform that enables people wishing to report an incident (“reporters”) to submit reports anonymously and confidentially. In such a system, documentation can easily be uploaded as an attachment, for example.

The company or organisation gets access to the platform in order to process and manage incoming reports. A digital postbox helps both sides by enabling anonymous/confidential communication between the reporter and the report examiner.

Implementation of an incident reporting system in companies and organisations is an excellent way to set up an early warning system for potential and actual risks. It gives reporters the opportunity to prevent major risks or abuses with no fear of retaliation or to identify them without having to go public.

2. WHAT ARE SOME EXAMPLES OF REPORTS THAT CAN BE SUBMITTED?

An incident reporting system can be used to report any type of violation, such as:

- Corruption / bribery / fraud
- Cartel/competition law infringements
- Breach of data protection laws
- Violation of internal regulations
- Violations of equal treatment regulations /discrimination

3. HOW SECURE IS BKMS® INCIDENT REPORTING?

BKMS® Incident Reporting is the first incident reporting system in the world to be certified to the rigorous ISO 27001 and EuroPriSe criteria. We ensure security on an ongoing basis through manual and automated penetration tests, including white box testing.

4. NEED MORE THAN AN INCIDENT REPORTING SYSTEM?

Discover more tools you can use to make your entire compliance process efficient and intuitive. Our BKMS® Compliance System gives you a holistic platform consisting of additional modules than can be used alone or in combination.